

Condition and Return Medical Hire Equipment

Keeping our equipment in good working order is essential to the success of our business.
We guarantee the condition of our equipment to our customers, as ready to use, and we will hold our customers accountable for any damage caused. You, the customer, must tell us if the equipment:

- is already damaged.
- differs from our description of its condition (that would render the equipment unusable), as per the instructions you have already seen and/or confirmed to have seen; or
- is not in a ready to use condition.

You must tell us immediately upon receipt of the equipment of any issues so that we can handle the situation before you use the equipment.

After this time, we deem you as the customer to have accepted the gear and be happy with its condition. If there is any damage to the equipment while it is in your care, you, the customer cannot claim that the item was already damaged.

We also require customers to return our equipment via the included return postage label to our agreed location by an agreed time. We will charge an additional fee if you do not return the equipment on time.

Finally, you the customer is responsible for any harm that could occur to our gear while it is in your care, including:

- loss.
- theft.
- damage.
- neglect.
- vandalism; or
- destruction.

This agreement clearly establishes that you the customer:

- must immediately notify us of any damage caused to the equipment; and
- will be responsible for the cost of any necessary repairs or replacement of the equipment.

By signing my name at the end of the medical history, I agree and accept the conditions of this hire agreement.